

**Attraction Team Leader  
(Activity's, Admissions and Retail)**

**ABOUT US**

Do you want to work in the biggest indoor city in London? Designed to empower and entertain kids, KidZania gives children the chance to challenge themselves and explore the world of opportunities. If your child has ever dreamt of becoming a pilot, a firefighter or the next award-winning dancer, watch their excitement as they try out real life activities! The concept effectively gives kids their first taste of independence and gets them thinking what they might want to be in the future.

**THE ROLE**

We are currently recruiting for a number of energetic Team Leaders across our business. You will help line manage a core team of front line Supervisor's either within our Admissions, Retail or Activity Workshop departments. You will motivate large groups of employees on a daily basis and encourage great performance whilst being able to manage poor performance too!

Ultimately you will play a big part in keeping high customer service standards, resolve visitor issues and queries at first instance and maintain a fun, safe environment for the Kids and their adults!

**ABOUT YOU**

We are looking for a Team Leader who is:

- Able to lead, motivate and manage a team effectively
- Experienced in leading a team, ideally from another visitor attraction or customer facing industry
- Able to think on your feet and use initiative
- Exceptional team players, hardworking and have a can-do attitude
- Willing to train as a first aider
- Passionate about customer service

**BENEFITS**

We are recruiting for full-time at £22,000 and part-time for the equivalent pay, for positions on a permanent contract.

In return we offer a Fun & inspiring place to work, training & Development opportunities, career Progression and free and discounted KidZania tickets. We also offer:

- 25% Discount in our retail shop and KidZania Birthday Parties
- 40% off of on-site food outlets
- Westfield Discounts
- Convenient on-site parking

**HOW TO APPLY**

If you believe you are our ideal candidate please send your CV and cover letter to [careers@kidzania.co.uk](mailto:careers@kidzania.co.uk) – Please state which department is your preference.

*Please note:*

*We are based in Westfield London, Shepherds Bush.*

*You will need to prove your right to work in the UK.*

**Recruitment Agencies**

We are not currently working with any recruitment agencies at this time. As such, we do not accept any speculative CV's and/or Candidate Profiles and are, therefore, unable to consider these.