

Assistant Operations Manager

ABOUT US

Do you want to work in the biggest indoor city in London? Designed to empower and entertain kids, KidZania gives children the chance to challenge themselves and explore the world of opportunities. If your child has ever dreamt of becoming a pilot, a firefighter or the next award-winning dancer, watch their excitement as they try out real life activities! The concept effectively gives kids their first taste of independence and gets them thinking what they might want to be in the future.

THE ROLE

Do you want to work in the biggest indoor city in London? Based in Westfield London, KidZania London is the UK's first indoor educational entertainment centre.

The Operations Assistant Manager will manage a sub-division of the Children's Activity Workshop Department, encompassing multiple areas (or Districts). The role is responsible for the overall operation of the Districts based on staffing, service/interaction, maintenance and general functionality of the Activity Workshops. It will be your responsibility to ensure that both team members and visitors have a great time and the daily operation runs as smoothly as possible. This role also involves duty management responsibilities and must be willing to be part of our first aid team.

ABOUT YOU

We are looking for an individual who is:

- Able to lead, motivate and manage a team effectively
- Experienced in leading a team, ideally from another visitor attraction or customer facing industry
- An exceptional team player, hardworking with a can-do attitude
- Passionate about customer service
- Well-presented, confident and outgoing
- Able to work in a very fast paced environment
- A good communicator and solutions focused

BENEFITS

We are recruiting for a full-time position on a permanent contract. In return we are offering the following:

- Competitive annual salary of £24,000
- Fun & inspiring place to work
- Training & Development opportunities
- Career Progression
- Free and Discounted KidZania Tickets
- 25% Discount in our retail shop and KidZania Birthday Parties
- 40% off of food at our on-site facilities
- Westfield Discounts
- + More

HOW TO APPLY

If you believe you are our ideal candidate and excited about the prospect of joining our amazing team then apply today by sending your CV and cover letter to careers@kidzania.co.uk.

Recruitment Agencies:

Please note, we are not currently working with any recruitment agencies at this time. As such, we do not accept any speculative CV's and/or Candidate Profiles and are, therefore, unable to consider these.