

Security Control Room Assistant

ABOUT US

Do you want to work in the biggest indoor city in London? Designed to empower and entertain kids, KidZania gives children the chance to challenge themselves and explore the world of opportunities. If your child has ever dreamt of becoming a pilot, a firefighter or the next award-winning dancer, watch their excitement as they try out real life activities! The concept effectively gives kids their first taste of independence and gets them thinking what they might want to be in the future. KidZania London offers 4-14-year old's exciting real life activities and has welcomed over 1.4 million children since opening in June 2015; Spanning over 75,000sq of Westfield London, Shepherd's Bush!

THE ROLE

The Control Room Operator will assist in the daily co-ordination of operations in The City, ensuring that all Health and Safety procedures and policies are being met. Being the first line of contact and support to the Duty Management Team during the operational day and in an emergency. This position will be taking initial charge of emergency communications and occurrence logs, monitoring CCTV and ensuring efficient & appropriate communication across the site at all times.

The Control Room Operator will always be responsible for maintaining secure access to the control room and its equipment, assigning radios and keeping accurate daily records, as well as monitoring fire alarms, lift alarms and emergency alarms for the building.

Our Shift times vary from the following:
Earliest start 7.30am, latest finish 9.00pm.

ABOUT YOU

We are looking for an individual who is:

- Calm and controlled during difficult situations and when under pressure
- A strong communicator, both verbal and written, confident in communication at all levels and to large audiences
- Able to identify potential risks and threats and develop strategies to overcome any challenges
- Proactive and organised with the ability to work as a team and under your own initiative
- Confident and personable, with ability to build relationships with problem solving skills
- Strong attention to detail

BENEFITS

We are recruiting for a full-time and part time positions on a permanent contract, any 5 out of 7 days.

The rates of pay for these positions are:

- £10/hour if 23 or over
- £9.50/hour if between 21 – 22
- £8.72/hour if under 21

We also offer the following fantastic benefits:

- Free and Discounted KidZania Tickets
- Westfield Discounts
- 25% Discount in our retail shop and KidZania Birthday Parties
- 40% off of on-site food & beverage outlets
- Convenient on-site parking
- Development opportunities
- Various training courses

APPLY TODAY!

If you believe you are our ideal candidate and excited about the prospect of joining our amazing team then apply today.

For any questions regarding the vacancy, please do not hesitate to contact the Human Resources Team at careers@kidzania.co.uk.

THINGS TO NOTE:

Recruitment Agencies: We are not currently working with any recruitment agencies. As such, we do not accept any speculative CV's and/or Candidate Profiles and are, therefore, unable to consider these.

Location: We are based in Westfield London, Shepherds Bush W12

Right to work: You must personally hold the right to work in the UK – We are unable to support with Visa applications at this time.